Féidearthachtaí as Cuimse Infinite Possibilities

CYBER ATTACK CASE STUDY How we responded to an attack on our systems

Richard.dunne@tudublin.ie





Presentation Outline

- A brief history of TU Dublin
- The cyber incident
- Activating the incident response plan
- The role of the Cyber Security Incident Response Team (CSIRT)
- Working through the incident & core challenges
- Lessons learnt
- Biggest take away: Protect your privileged identity

A Brief History



nstitute of Technology lanchardstown

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TU Dublin in Numbers

3,500 Staff 30,000 Students

80,000 Accounts 45,000 Devices

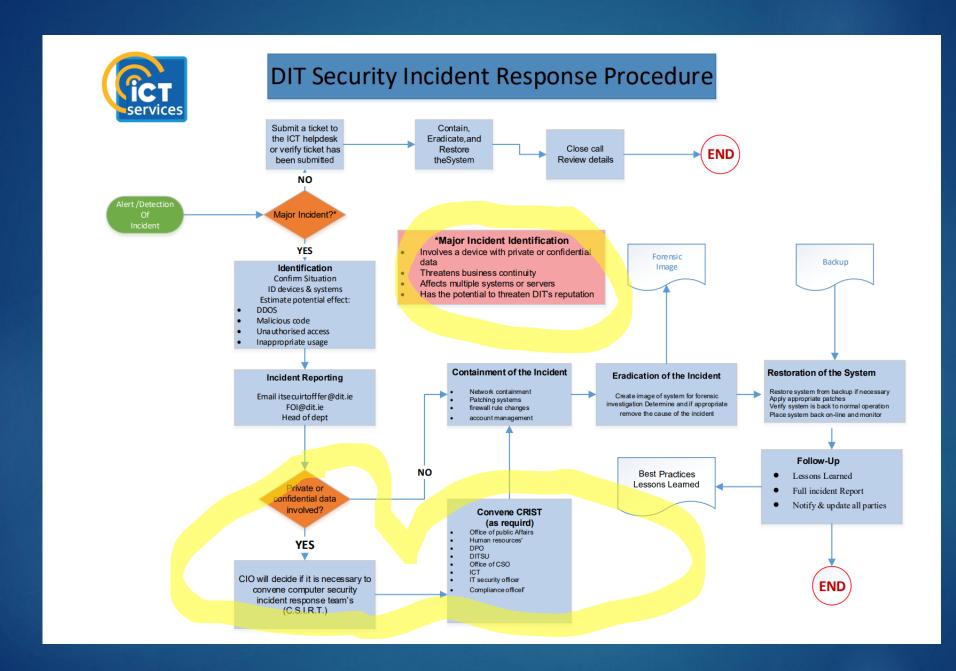
The Cyber Incident: Unauthorised Access

During Easter week, both TU Dublin Tallaght campus and NCI were hit with RYUK ransomware

TU Dublin City started to audit and review our AD set up

Our Security team spotted unauthorised access within active Directory with evidence of lateral movement

Our antivirus logs showed attempts of malware activity in the week before Easter



Cyber Security Incident Response Team (CSIRT)

Primary Members

CTO

IT Security Manager

System Administrators

Network and Systems Team

Desktop Support

Compliance office

3rd party Disaster Recovery Coordinators

Secondary Members

Management Team Sponsor

Local Site Technical Staff

Estates Office

Human Resources

Public Affairs Office

Finance

Legal

What the CSIRT Provides

Brings governance to the actions of the team

Opens the internal channels of communstions within the university

Manages
Stakeholder
engagement within
the incident

Deals with comms, external and internally

Frees up tech team to do tech work

Gives structure to the incident

What actions did we take?

1-24 hours

- Reset and recreated all privileged accounts,
- imaged PC showing unauthorised access,
- take FW, PC, server logs
- Take servers off line

25-48 hours

- Review of logs showed antivirus did its job
- no malware installed,
- FW logs showed no C&C traffic or exfiltration of data
- moved into incident review stage

Working Through the Incident & Core Challenges



Working with our insurance cyber teams



Containment stage



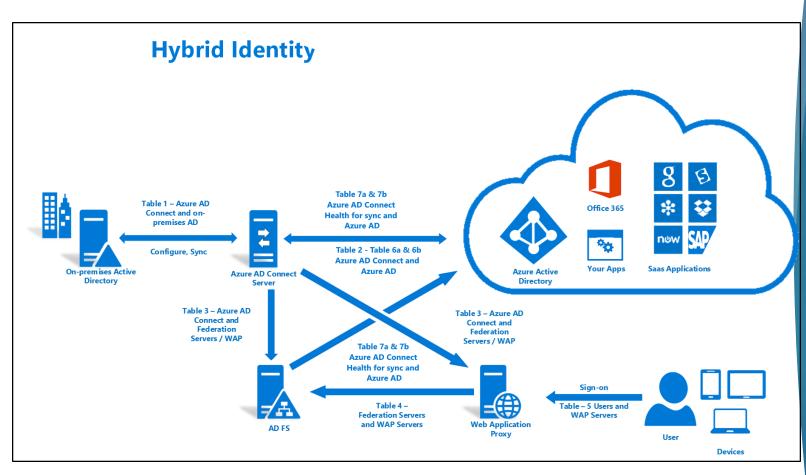
When do you trust your systems again?



How did they do it?



Do we assume all passwords are/will be compromised?



Containment in a Hybrid World

Learning our Lessons

- Lack of analysis of logs
- Lack of EDR on servers and desktops
- Need for complete separation of AD tiers
- Need to upgrade AD (LAPS, protected users)
- Audit of AD
- Review containment issues (on prem/Cloud)
- We don't work 24/7



2021-07-28 About

test.mysmartlogon.com - Healthcheck analysis

Date: 2021-07-28 - Engine version: 2.10.0.0

This report has been generated with the Auditor Edition of PingCastle ?.

Active Directory Indicators

This section focuses on the core security indicators.

Locate the sub-process determining the score and fix some rules in that area to get a score improvement.

Indicators



Domain Risk Level: 100 / 100

It is the maximum score of the 4 indicators and one score cannot be higher than 100. The lower the better

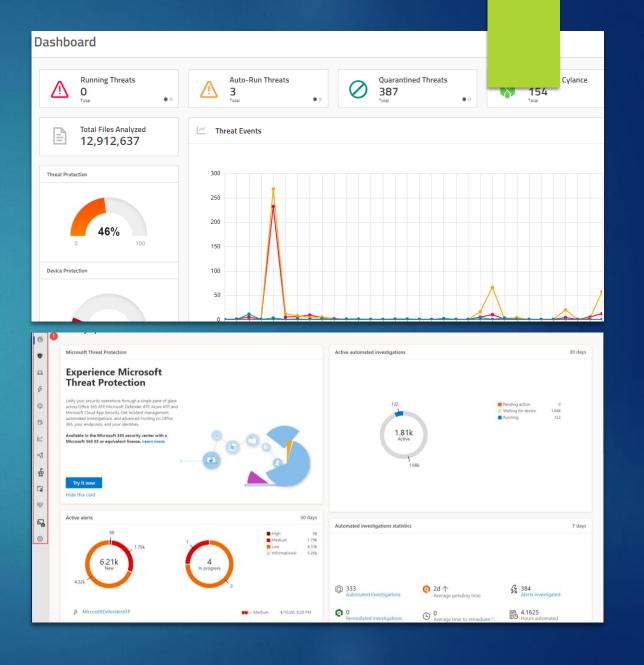


Risk model

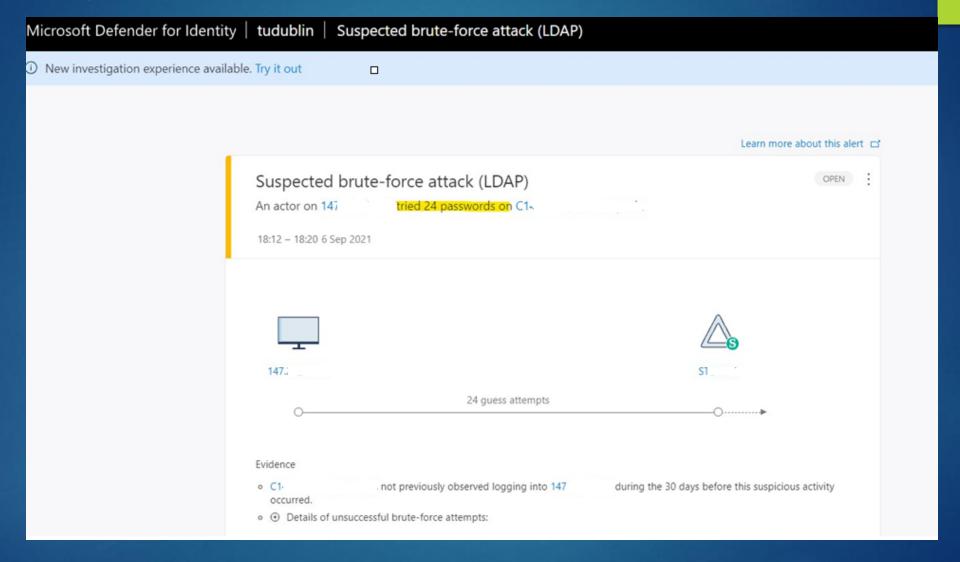
Auditing AD

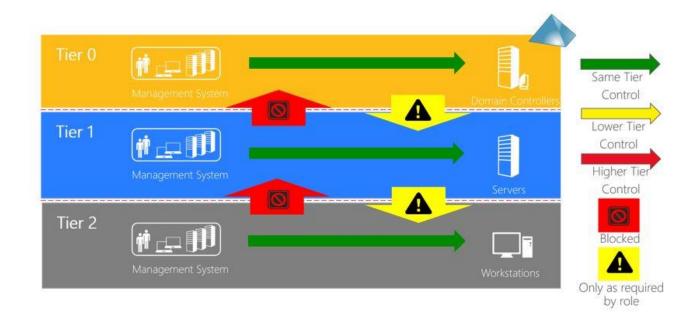
Ping Castle

Endpoint Detection and Response with 24/7 monitoring

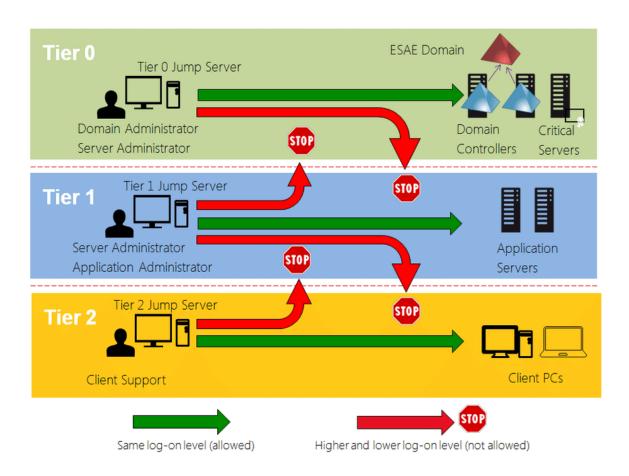


Seeing the Benefits





Protecting Privileged Identity



The Red Forest

Thank You & Questions

Ransomware starts and ends with AD | LinkedIn